

### IT ASSET MANAGEMENT, DATA PROTECTION AND THEFT RECOVERY



Business moves quickly and so do your people. In today's world of technology, data can be accessed and shared 24 hours a day from just about any location. So how well can you account for your corporate IT assets? And what about the data they hold? Failure to monitor and control this part of your business can lead to data breach penalties – and even worse, the type of negative publicity that can take years to repair.

Computrace® One™ by Absolute® Software allows you to centrally manage your IT assets within a single interface. You can identify any computers that have gone missing, enforce software policies, and maintain a fleet of optimally running devices.

And – in the event of loss or theft – Computrace One can help you recover your computer.

#### How it Works

Through our partnership with leading computer manufacturers, our Computrace Agent is embedded in many computers at the factory. Or you can easily install it yourself.

The Agent in the firmware is incredibly persistent and allows your computers to maintain a connection with our Monitoring Centre - even if the hard drive is completely reformatted or replaced.

Once the Agent is activated – your computers (and everything on them) are protected.

#### Lost or Stolen

In the event of loss, access the Absolute Customer Centre to view the location of the computer. If your computer is stolen, contact us. The next time your computer connects to the Internet, the Absolute Theft Recovery Team will forensically mine it using a variety of procedures including key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has your computer and what they're doing with it.

#### Manage

Monitor and manage all of your IT assets within the Absolute Customer Centre.

#### Protect

In the event of loss or theft, remotely delete all sensitive information and generate reports to prove your compliance with government and corporate regulations.

#### Recover

Report a theft and engage the Absolute Theft Recovery Team who will work with local law enforcement to recover your property.

Asset ID	Last Known Location (Latitude, Longitude)	Location Time (UTC)	Last Call
1UCFE1EQUA1500083	41.364503840, -87.639285200	2009-05-08 09:02	19:30:2009 5:00:56 PM View Call History
1FAEB511B8AA08429301	41.76620871, -87.61626270	2009-04-17 09:16	19:41:7:2009 9:16:22 AM View Call History
1FAEB511B8AA08429302	41.752374900, -87.616267300	2009-04-18 14:24	19:4:19:2009 10:24:57 AM View Call History
1FAEB511B8AA08429304	41.812481190, -87.613887143	2009-07-29 14:28	19:7:29:2009 2:28:43 PM View Call History
1FAEB511B8AA08429305	41.823276035, -87.717981163	2009-08-26 17:06	19:8:27:2009 5:46:16 PM View Call History

# Computrace®

BY **Absolute** Software

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### IT Asset Management

Manage all of your assets with the ease of a single interface (regardless if a device is on or off your LAN) with the Absolute Customer Centre. Monitor changes in asset information including user identification, physical location, and the installation of software/hardware that may not comply with government and corporate regulations. Computrace One includes advanced reporting capabilities.

You can add mobile hand-held devices to your asset management system with Computrace Mobile. Ask your Absolute sales representative for more information.

### Remotely Delete Sensitive Data

Delete data on missing computers and produce an audit log of the deleted files to prove your compliance with government and corporate regulations. Set alerts so you will be notified if non-compliance activities occur, including instructions to automatically wipe a device clean if pre-set criteria are met.

### Geolocation Tracking

Use GPS or Wi-Fi technology to track your assets on a Google™ map. You will be able to see current and historical locations within about 10 metres. The use of GPS technology requires a GPS receiver. For a complete list of supported receivers, visit [www.absolute.com/geolocation](http://www.absolute.com/geolocation).

NOTE: Geolocation tracking is not yet available for Mac computers.

### Theft Recovery

If your computer is stolen, the Absolute Theft Recovery team will work with local police to locate it and return it to you.

### Absolute Software Products

Computrace products by Absolute Software allow you to manage, track, and recover IT assets within your deployment. Visit [www.absolute.com/products](http://www.absolute.com/products) for more information.

	IT Asset Management	Remote Data Delete	Geolocation Tracking	Theft Recovery
Computrace One	●	●	●	●
Computrace Mobile	●	●	●	
Absolute Track	●		●	
Computrace Data Protection	●	●	●	



*“When the laptop was traced to India we were amazed that the Absolute Theft Recovery Team was able to locate and retrieve a laptop over 4,000 miles away. Thanks to Computrace One we now have the reassurance that should any of our laptops fall into the wrong hands, we are able to protect the sensitive information they contain and also get back the equipment we need to allow our teachers to do their jobs.”*

**Jon Bullard**

Network Manager  
Laleham Gap School

[www.absolute.com](http://www.absolute.com)

### System Requirements

#### PC

- Windows® 2000
- Windows® Vista™ (32 & 64-bit versions)
- Windows® XP® (32-bit only)
- Internet Connection

#### Mac

- Mac® OS X v10.3 or higher
- Internet connection

#### Absolute Customer Centre

- Windows® Internet Explorer®
- Mozilla Firefox 3 or above
- Mac Safari®