

Trident System Integrity Check

Essential for keeping your Network working at optimum efficiency

Just as it is important to service your car, your smoke alarms, your pool, your teeth, it is important to regularly service your internal network.

Regular pro-active maintenance is the key to a reliable I.T. network, ensuring it supports your business needs, promotes efficiency. Our engineers will carry out comprehensive maintenance checks each quarter and a full report will be provided to you. Potential problems are identified, and rectified.

No longer will you be reacting to emergency network problems. In the majority of cases we can foresee any critical issues and address them before they become a problem. More importantly we look for ways to continually improve your network performance to better support your business.

As a Trident Computer Services Pty Ltd Maintenance customer, you have access to consultants, technicians, engineers and sales staff who know and understand your business. We are accountable for ensuring you receive the support and advice you need to gain a competitive advantage.

A System Integrity Check allows us to look at every aspect of your network from back ups, virus files, server efficiencies and power issues.

At each Systems Integrity Check we will be:

- Total system shutdown
- Test backup & data recovery
- Check UPS shutdown time
- Regular network docs update
- Test tape backup recovery
- Test all other redundant systems
- Simulated power fail
- Exchange database compress and health check

Both your Servers and Workstations maintenance can be covered during our visits, ensuring that all parts of your network are updated and maintained including; security patching and application updates. Additional time may be required depending on level of patching required.

A Systems Integrity Check will be a comprehensive document outlining all work completed, existing status of your servers and network, identify any areas which will need to be actioned, suggestions on how to improve overall network performance and reliability.

A Systems Integrity Check give you the confidence that your network is always running to optimum levels.